



NOVA BANK

CONSUMER DIRECT DISPUTE FORM

NAME: _____

ADDRESS: _____

PHONE NUMBER: _____

NOVA BANK ACCOUNT #: _____

SPECIFIC INFORMATION BEING DISPUTED AND BASIS OF DISPUTE:

SUPPORTING DOCUMENTATION TO SUBSTANTIATE BASIS FOR DIRECT DISPUTE (COPY OF THE CONSUMER REPORT THAT CONTAINS INACCURATE INFORMATION, A POLICE REPORT, A FRAUD OR IDENTITY THEFT AFFIDAVIT, A COURT ORDER OR ACCOUNT STATEMENTS):

(Signature)

(Date)

Submit this signed form and supporting documentation to:
Disputes@Nova.Bank

Or in person or via mail to:
Nova Bank
Attn: Disputes
532 Madison St.
Huntsville, AL 35801

For Bank Use Only

Date Received: _____

Received by: _____

Date Completed: _____